

So our Blazer experience actually was great. We bought a house a couple months ago, moved in. The AC was nonexistent, you know, so we were living in 80 degree weather inside the house and basically called, you know, we were on the schedule within a week. Customer experience to get through Blazer is what everybody wants in Richmond. Somebody that's going to be there, someone's going to show up on time and always follow up with you so you're not left in the dark on when somebody is showing up to your house or how long is this going to take, they're right there talking to you. Coming from the sales industry, I get how people always want to sales pitch you on everything and pitch you up on the highest product. You know, coming to Blazer, they really don't pitch you on the highest product. They would do. It fits you. And it was great customer service overall.